

April 18, 2022

Tech Ops contributors to the Oasis modification project,

In 2016, the Board approved the largest aircraft modification project in American Airlines history. As you know, the Oasis modification altered the interiors of our Boeing 737-NG and Airbus A321 aircraft in ways that would benefit both our customers and our operation. Through this mod, 505 aircraft — over half our fleet — would be equipped with extra seats, the largest overhead bins in the industry and a power outlet at every seat, among other cabin changes.

Now, six years later, the final active aircraft has been inducted for the Oasis modification. This is a monumental milestone — and we owe it all to you. Here’s what you’ve achieved for our airline:

- Added 4,500 seats to our fleet — the equivalent of 30 narrowbody aircraft!
- Created a consistent passenger experience through updated cabin furnishings.
- Reduced last-minute gate checked bags by installing larger overhead bins with enough capacity for every customer’s carry-on.
- Harmonized seating configurations within narrowbody subfleets (Airbus A321s and Boeing 737s), creating greater flexibility during irregular operations.

The Oasis journey wasn’t a simple nonstop flight. Along the way, we had to adapt to changes in our designs, plans and even the world as the COVID-19 pandemic took hold. But true to the Tech Ops spirit, this team proved to be flexible, focused, resourceful and, above all, fully committed to delivering the best possible product for our customers and our team. You spent countless hours researching, designing, updating technical documents, planning hundreds of base visits, moving millions of parts, and ensuring every step of this extensive modification was executed correctly and efficiently. And you nailed it.

As leaders in Tech Ops, we are so proud of this team and what you’ve accomplished. To all of you who made this possible, thank you. You’ve made a lasting contribution that will strengthen this airline for decades to come.



Kevin Brickner
Senior Vice President of
Technical Operations



Stacy Morrissey
Vice President of
Engineering and Quality



Greg Emerson
Vice President of Base
Maintenance



Craig Harry
Managing Director of Supply
Chain



Gregg Fesenmyer
Managing Director of Planning